

You have been selected to serve as the **Clinical Operational Readiness (COrE) Change Champion** for your department for the Vision 2022 Epic EHR implementation project. Since limiting frontline project involvement to prioritize COVID-19 responses in late March of 2020, we are now working to ramp up efforts for a successful November 1st go-live. To date, many of you have already been involved in workgroups and advisory groups, but the Clinical Operational Readiness Program **takes engagement a step further**. As a Change Champion you will help identify and mitigate impacts and risks associated with the implementation of Epic. You will also receive additional education on the tools and reports you will use post-live to identify risks and improve performance outcomes.

**Your responsibilities: (Estimated time effort: ~10 hours)**

*Serve as the COrE Change Champion for your department, accountable for the **overall success** of the department's adoption of Epic:*

- Be champions for your department by communicating positive and high-impact changes
- Understand high-risk workflows and key metrics relevant to your area
- Monitor the needs and success of your department before, during and after go-live
- Monitor system adoption and usage after go-live

*Meet with Epic Application Managers and Coordinators as well as operational SMEs to capture and review **clinical risks and mitigation activities***

- Track and report ongoing risks and mitigation plans in the [Operational Risks Tracker](#)
- Attend and present your mitigation plans for the top risks in your department at the **Clinical Readiness Summit in September** (*Save-the-Date invitation and further information to come*)

- Review and communicate risks to your staff

*Engage in ongoing efforts to ensure clinical readiness, such as:*

- Participate in change impact validation sessions throughout July
- Attend the Reporting Roadshows for your department
- Attend virtual townhall meetings, roadshows and eDemos to get acquainted with high impact areas and tools for your staff. (More information to come on these activities)

### **Immediate Next Steps:**

- **[Refer to the list of CORE Change Champions for your awareness \(PDF\)](#)**
- **Look out for the Save-the-date for the Clinical Operational Summit in September**
- **[Continue tracking operational risks and mitigation plans](#)**

You will continue to receive updates and next steps via email. If you have any questions or concerns regarding your involvement, please feel free to reach out to the following points of contact:

- **Birgit Koellmer**, CCHC CORE Program Lead  
([bkoellmer@CapeCodHealth.org](mailto:bkoellmer@CapeCodHealth.org))
- **Andrew Wiederhold**, Epic CORE Program Lead  
([awiederh@epic.com](mailto:awiederh@epic.com))
- **Ola Oladeru**, Vision 20/22 Epic EHR Change Management Program Manager ([ooladeru@deloitte.com](mailto:ooladeru@deloitte.com))

Thank you for your continued support in this transition,

#### **Lori Jewett**

*Chief Operating Officer of Cape Cod Hospital, SVP of Operations of CCHC*

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